## STS Mission: To provide safe, dependable and cost effective transportation to our customers and mobility for all residents.

## The Rider agrees to the following:

- \*Accessibility: All STS fixed routes are accessible.
- \*Minimum noise. Please keep the conversation down to a minimum. The driver needs to concentrate on the safe operation of the bus.
- \*Laws on the bus prohibit smoking, use of profanity, eating, drinking and playing radios/CD/tape players without earphones.
- \*Emergency Evacuation. It is not permissible to block or impeded the aisle way, doorways or emergency window exits at any time.
- \***Seatbelts.** Passengers are not required to wear seatbelts, but drivers may request that you wear one for your own safety.
- \*Secure your wheelchair. Please make sure your wheelchair has been properly secured. The front seats in the bus are reserved for persons with disabilities or the elderly.
- \***Keep the aisle clear**. Nothing should be blocking the aisle; pocketbooks, bags or bodies. All packages should be properly secured.
- \*Service animals are the only animals allowed to ride the bus.
- \*Share your seat. Due to number of available seats in the bus, and the area(s) in which the bus route(s) cover, bus seats are used to the maximum.
- \*Children under 12 years of age must be accompanied by an adult. Children must be under control at all times.
- \*Litter. Please do not leave litter on the bus or at any STS bus stop, flag stop or transfer point.
- \*Arrive early. Arrive at designated stops or locations suitable for flag stops at least 10 minutes prior to the time identified on the schedule.
- \*Behavior that is disruptive or inappropriate or the harassment of others and/or including phone calls will result in the suspension or permanent loss of riding privileges.
- \*Lost and found. STS is not responsible for lost items. Found items will be turned into the Transportation Office where they can be claimed the next business day.
- \*Alcohol cannot be consumed nor will intoxication be tolerated on the buses.
- \*Illegal substances are not allowed on the buses, official authorities will be notified.
- \*Attire. Persons with bare feet or shirtless backs will not be permitted to board the bus.
- \***Packages**-Riders on public transportation are only allowed to transport as many packages as he/she can physically carry in one trip. Drivers are not required to assist in loading and unloading packages for a rider.
- \***Flammable/Combustible objects** are not allowed to be transported on the buses with exception of <u>respirators</u>, <u>concentrators</u> or <u>portable</u> oxygen tanks for ADA passengers.
- \*Health Standards-Riders must maintain a cleanliness & health standard that does not jeopardize the health of bus drivers or other passengers. They may not be permitted to ride per the Supervisor's discrepancy.

Bicycle Riders are Welcome -Bike racks on the front of many of our STS buses are available for use.

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